

# All Savers® Alternate Funding Care Provider Quick Reference Guide

All Savers Alternate Funding, administered by United HealthCare Services, Inc., offers health plans designed for businesses. Members with the All Savers Alternate Funding plan have access to the UnitedHealthcare Choice, Choice Plus, Core, UnitedHealthcare Navigate® and UnitedHealthcare Charter® network care providers, as well as dental, vision and life plans.

Please refer to this quick reference guide to find contact information, prior authorization requirements and other general information to help your practice work with All Savers members. This guide does not apply for Individual Exchange members.



## **myAllSaversConnect.com**

Visit [myallsaversconnect.com](https://myallsaversconnect.com) for plan information. To register for secure online access, choose “Register Here” from the home page. Once registered, you can:

- View and verify member eligibility and coverage
- View and print claims detail and payment summaries
- View claims status and member plan documents



## **Pharmacy Services**

For pharmacy information, please refer to the back of the member's ID card or call **855-816-6618**.



## **Mental Health Services**

For mental health referrals, please call the number on the back of the member's ID card or call **800-291-2634**.



## **Claims**

### **Electronic:**

For claims submitted electronically, please use **payer ID 81400**.

### **Paper:**

Please submit paper claims to:

All Savers

P.O. Box 31375

Salt Lake City, UT 84131-0375

**Fax:** Please fax claims to **801-478-7582**.



## **Claim Benefit Questions, Status and Reconsideration**

**Phone:** Please call Provider Services at **877-842-3210** or All Savers Customer Care at **800-291-2634**.

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## Formal Appeals

Please submit formal appeals to:

Appeals Review

P.O. Box 31371

Salt Lake City, UT 84131-0371

**Fax:** Fax appeals to **801-478-5463**.



## Notification/Prior Authorization

- Please see the All Savers Supplement in your UnitedHealthcare Care Provider Administrative Guide for a full list of notification and prior authorization requirements. Visit **UHCprovider.com**, go to the bottom of the page under Quick Links > Administrative Guides > Administrative Guide for Commercial, Medicare Advantage and DSNP.
- For notifications, call the number on the back of the member's ID card.

Hospitalizations require notification on the day of the admission or as soon as reasonably possible for emergency inpatient admissions. A notification of five days is required before transplant evaluations or clinical trials and for durable medical equipment costing more than \$1,000.



## Member Identification Cards

The following is a sample card for a member whose plan requires prior authorization:

**All Savers**  
Alternate Funding  
Health Plan (0000) 81400-00  
Member ID: **C09999999** Group Number: **908868**  
Payer ID: 81400  
OPTUMRx  
Rx BIN: 610279  
Rx PCN: 9999  
Rx GRP: UGRI  
Copay: Office: \$30  
ER: \$300  
Effective Date: 01/01/2020  
Administered by United HealthCare Services, Inc.

Policy Number: 5400-00XXXX  
Issued: 12/15/2019

Advanced Notification and Admission Notification requirements apply for UHC Network providers. Insureds must call for out-of-network services.

For Members: myallsaversconnect.com 800-291-2634  
Notification: 800-999-3404  
For Providers: myallsaversconnect.com 800-291-2634  
CLAIMS: EDI # 81400, All Savers PO Box 31375, Salt Lake City, UT 84131-0375

Pharmacy Help Desk: 855-816-6618  
Pharmacy Claims: OptumRX, PO Box 29077, Hot Springs, AR 71903

**Member ID and policy number.**  
Use these when calling with questions.

*Sample member ID cards for illustration only. Actual information varies depending on payer, plan and other requirements.*



## Other Resources

For more information, please call Provider Services at **877-842-3210**, contact your Physician Advocate or visit **UHCprovider.com**.

