All Savers® Alternate Funding Care Provider Quick Reference Guide

All Savers Alternate Funding, administered by United HealthCare Services, Inc., offers health plans designed for businesses. Members with the All Savers Alternate Funding plan have access to the UnitedHealthcare Choice, Choice Plus, Core, UnitedHealthcare Navigate[®] and UnitedHealthcare Charter® network care providers, as well as dental, vision and life plans.

Please refer to this quick reference guide to find contact information, prior authorization requirements and other general information to help your practice work with All Savers members. This guide does not apply for Individual Exchange members.



myAllSaversConnect.com

Visit **myallsaversconnect.com** for plan information. To register for secure online access, choose "Register Here" from the home page. Once registered, you can:

- View and verify member eligibility and coverage
- View and print claims detail and payment summaries
- · View claims status and member plan documents



Pharmacy Services

For pharmacy information, please refer to the back of the member's ID card or call 855-816-6618.



Mental Health Services

For mental health referrals, please call the number on the back of the member's ID card or call **800-291-2634**.



Claims

Electronic:

For claims submitted electronically, please use payer ID 81400.

Paper:

Please submit paper claims to: All Savers P.O. Box 31375 Salt Lake City, UT 84131-0375 **Fax:** Please fax claims to **801-478-7582**.

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Claim Benefit Questions, Status and Reconsideration

Phone: Please call Provider Services at 877-842-3210 or All Savers Customer Care at 800-291-2634.





Formal Appeals

Please submit formal appeals to: Appeals Review P.O. Box 31371 Salt Lake City, UT 84131-0371 **Fax:** Fax appeals to **801-478-5463**.



Notification/Prior Authorization

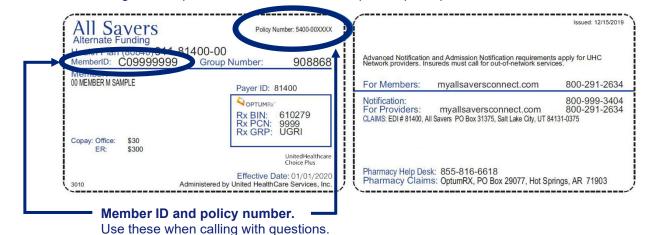
- Please see the All Savers Supplement in your UnitedHealthcare Care Provider Administrative Guide for a full list of notification and prior authorization requirements. Visit UHCprovider.com, go to the bottom of the page under Quick Links > Administrative Guides > Administrative Guide for Commercial, Medicare Advantage and DSNP.
- For notifications, call the number on the back of the member's ID card.

Hospitalizations require notification on the day of the admission or as soon as reasonably possible for emergency inpatient admissions. A notification of five days is required before transplant evaluations or clinical trials and for durable medical equipment costing more than \$1,000.



Member Identification Cards

The following is a sample card for a member whose plan requires prior authorization:



Sample member ID cards for illustration only. Actual information varies depending on payer, plan and other requirements.



Other Resources

For more information, please call Provider Services at **877-842-3210**, contact your Physician Advocate or visit **UHCprovider.com**.



Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Health plan coverage provided by UnitedHealthcare of Arizona, Inc., UHC of California DBA UnitedHealthcare of California, UnitedHealthcare Benefits Plan of California, UnitedHealthcare of Colorado, Inc., UnitedHealthcare of the Mid-Atlantic, Inc., MAMSI Life and Health Insurance Company, UnitedHealthcare of New York, Inc., UnitedHealthcare of Oklahoma, Inc., UnitedHealthcare of Oregon, Inc., UnitedHealthcare of Pennsylvania, Inc., UnitedHealthcare of Texas, Inc., UnitedHealthcare Benefits of Texas, Inc., UnitedHealthcare of Utah, Inc., UnitedHealthcare of Washington, Inc., Optimum Choice, Inc., Oxford Health Plans (NJ), ., Oxford Health Plans (CT), Inc., All Savers Insurance Company, or other affiliates. Administrative services provided by OptumHealth Care Solutions, LLC, OptumRx, Oxford Health Plans LLC, United HealthCare Services, Inc., or other affiliates. Behavioral Health products provided by U.S. Behavioral Health Plan, California (USBHPC), United Behavioral Health (UBH), or its affiliates PCA-1-20-00156-E&I-QRG_08142020

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